

Western Iowa Tourism Region

Membership Meeting

Wed., Dec. 12, 2018

Registration begins at 10 a.m.
Boulders Inn & Suites Event
Center • Holstein



Speaker: Kathy Peterson

“Working with you is killing me!”

New Registration online—just click on the link and fill out your registration, (**Due Dec. 5th so our hosts can order food**) then send payment to Western Iowa Tourism, 615 West Main Street, Sac City, IA 50583

<https://form.jotform.com/82906887579177>

Get an update from the State Tourism Office, learn more about the upcoming meetings and the 2019 Iowa Tourism Conference, scholarships for attending the conference, Silent Auction information, hear the legislative issues for the year, network with your friends, and enjoy a great speaker!

Schedule:

10:00 am Registration begins

10:30 am Welcome & Meeting

11:30 a.m. Networking & Lunch

12:15 p.m. Kathy Peterson

Kathy, a fellow Western Iowan, holds the Certified Speaking Professional (CSP) designation, placing her in the top 12% of speakers worldwide. Prior to founding PeopleWorks in 1998, Kathy worked as a management development specialist in the global human resources department at a Fortune 500 technology company. There, she designed, developed, and facilitated a variety of management and leadership training programs for more than 3000 leaders worldwide. Peterson began PeopleWorks because she saw the need to bring this type of management and leadership training to more organizations—all companies need great leaders!

In this session, you will learn how to effectively deal with people and situations that drive us crazy or don't meet our expectations. The tips and techniques you will learn about are proven methods for effectively working through any workplace condition that causes you to go through the roof!

This program will help you learn how to:

Ensure you are having the right conversation with the person who is “killing” you, always keeping in mind the result you desire.

- Separate facts from your stories.
- Approach a person who is “killing you” so they will listen to you.
- Use a proven strategy/model for having a productive conversation about the things that are driving you crazy.
- Get buy-in for change by effectively asking for the other person's point of view.
- If the other person takes the conversation down a destructive path, feel confident you can pull it back.
- Focus on developing solutions to improve.

People matter. Self-worth matters.

Time matters. Make it all work!



#THISISIOWA